

VOXEO PARTNERS WITH FOUR KEY VOICE BIOMETRICS PROVIDERS

Voxeo Delivers Voice Verification With All Major Vendors, Providing Solutions for Every Need

Orlando, FL—February 9, 2010—Today Voxeo, the leading provider of Unlocked Communications, announced partnerships with four leading voice biometrics providers: CSIdentity, PerSay, TradeHarbor and Vocalect. Existing and prospective Voxeo customers can now easily try, test and deploy voice biometrics as part of existing or new applications on Voxeo's network.

Voice authentication makes it possible for companies to provide the security of voice biometrics to verify and protect customer transactions. A person's voice is as unique as a fingerprint. Enterprises, financial institutions, government agencies, healthcare and insurance providers, telecommunications and service providers all look to enable voice biometrics to take advantage of the added security at a time of increasing identity theft and fraud. Customers appreciate the ease of use, avoiding long or difficult to remember pin numbers or easily penetrated security questions.

"A growing number of IT and customer care professionals have indicated that voice authentication implementations are on their roadmap for 2010," said Dan Miller, senior analyst at Opus Research. "An 'on-demand' approach, like Voxeo's, provides the combination of flexibility, reliability and cost-effectiveness that the marketplace requires during this phase of development and deployment."

Voxeo enables companies of all sizes to develop and deploy IVR and VoIP systems, and with today's announcement offers verification and other voice biometric solutions for every industry, geography, and scenario. Voxeo and its voice biometrics partners have facilitated an easy-to-use trial process through Voxeo's Prophecy Hosting and Prophecy On-Premise platforms. Partners include:

CSIdentity's VoiceVerified® provides unique value to businesses and consumers, as it is the only voice biometric solution with an integrated identity verification and authentication platform. The multi-factor authentication system allows organizations to reliably verify and authenticate an individual's identity before enrolling their voice print. CSIdentity's VoiceVerified solution supports Red Flag and HIPPA compliance while simultaneously combating fraud and enabling businesses to enhance the customer experience and security while reducing average time per call. CSIdentity VoiceVerified offers solutions for securing online data, call center transactions or mobile commerce connections.

PerSay's voice biometrics products are based on 14 consecutive years of research and development, originally targeting military and intelligence applications. PerSay's state of the art algorithmic engines and its unique and easily deployed platform are the infrastructure of its VocalPassword™ and FreeSpeech™ products. These products

enable verification of customers as well as identification of fraudsters and are the underlying infrastructure of the world's largest customer facing text dependent and text independent voice biometrics deployments - successfully automating and securing millions of transactions a year. PerSay's customers include: Bell Canada, British Telecom, Vodafone Turkey, Bank Leumi, Bank Hapoalim, Discount Bank, Philippines Government Insurance Services as well as US Immigration Control and Enforcement among others. Multiple US-based banks and credit card companies and government agencies around the world are currently piloting PerSay's products.

TradeHarbor's Voice Signature ServiceSM uses a person's voice as their unique identifier, enabling real-time authentication and authorization of telephone and Internet transactions anywhere in the world. The Voice Signature ServiceSM can be added to existing VoiceXML applications with simple sub-dialog calls or added to web pages or applications using simple server-side scripts. TradeHarbor's service can be used to provide protection against identity theft, protected access to financial information, secure login for remote workers, secure mobile devices and payments, automated authentication and increased call center operator efficiency, protection for personal health information and increased customer satisfaction.

Vocalect's team has over three years of proven experience operating voice authentication services via a seamless integration with the Voxeo platform. Vocalect's next generation voice biometric engine is text and language independent and supports static pass-phrases, numbers, and natural speech – giving customers maximum flexibility. And, Vocalect's simple VoiceXML API allows dialog designers to quickly and easily integrate enrollment and verification functions into their Prophecy applications – without the need for advanced programming skills. Vocalect has customers in the financial services, real estate, law enforcement, and online educations industries.

"One of the barriers to adoption of voice biometrics technology has simply been the difficulty of trying and deploying the technology cost-effectively. We are working with all the leading biometrics companies using our free developer hosting and free downloads to make it easier for all developers and enterprises to discover the value the technology can bring them," said John Amein, Senior Vice President of Strategic Partnerships, Voxeo Corporation. "I am confident that many of Voxeo's 100,000 developers will find creative ways to apply the technology and deliver a new generation of valuable communication applications."

To find the best voice biometrics solution for your company please visit: <http://www.voxeo.com/biometrics> where you can find more information about these partners and also instructions for how you can easily try these voice biometric solutions with your existing VoiceXML and IVR applications.

About Voxeo

Voxeo unlocks communications. We loathe the locks that make voice, SMS, instant messaging, Twitter, web chat, and mobile web unified communication and self-service

applications difficult to create, manage, analyze, optimize and afford. Every day we work to unlock the neglected value of these communications solutions with open standards, disruptive innovation and a passion for problem solving--fueled by a company-wide obsession with customer success. We do so for more than 100,000 developers, 45,000 companies and half of the Fortune 100 from our headquarters in Orlando, Beijing, Cologne, and London. Visit us or join our conversations on the web at www.voxeo.com, blogs.voxeo.com, or twitter.com/voxeo